



Privacy Policy

05/2018

1. Name and contact information for the controller and company Privacy Officer

Controller:

Hilger u. Kern GmbH
Käfertaler Straße 253
68167 Mannheim

Tel.: + 49 621 3705 0
Fax: + 49 621 3705 200

Our company Privacy Officer can be reached at the address above and at datenschutz@hilger-kern-group.com.

2. Collection and storage of personal data and nature and purpose of its use

a) When visiting our website

When visiting our website, information is sent automatically to our website's server by the browser being used on your device. This information is saved temporarily in what is called a log file. The following information is saved without you doing anything and stored until it is automatically deleted:

- name of the file viewed
- date and time of viewing
- volume of data transmitted
- message on whether the file was viewed successfully
- description of the type of Web browser used
- operating system used
- the last site visited by you
- provider
- your IP address

The data listed above is processed by us for the following purposes:

- to ensure our website establishes a connection smoothly
- to ensure it is convenient to use our website
- to analyse system security and stability, and
- for other administrative reasons

The legal ground for processing data is GDPR article 6(1)(f). Our legitimate interest is the result of the above listed purposes for which we collect data. Under no circumstances do we use the data collected for the purpose of making inferences about you as a person.



Furthermore, we use cookies and services for analysis and marketing when you visit our website. You can find more detailed explanations of these features in sections 4 – 6 of this privacy notice.

b) When using our contact form

If you have questions of any kind, we offer you the option of contacting us using a form provided on our website. To use the form, you must enter your title, surname, a valid email address, postal code, country and town/city of residence so that we know whom the enquiry is coming from and so that we can respond to it. You may enter additional information voluntarily.

When personal data is processed for the purpose of contacting us, it is done in accordance with GDPR article 6(1)(b) on the basis of your specific enquiry.

The personal data collected by us so that you can use the contact form will be deleted automatically once your enquiry has been resolved, unless we are legitimately entitled to retain it (e.g. for a specific order) for further processing.

c) When using our 'Qualified Enquiry' form

In order to get individual quotes, we offer you the option of contacting us using a 'Qualified Enquiry' form provided on our website. To use the form, you must enter your title, surname, a valid email address, postal code, country and town/city of residence so that we know whom the enquiry is coming from and so that we can respond to it. You may enter additional information voluntarily.

When personal data is processed for the purpose of contacting us, it is done in accordance with GDPR article 6(1)(b) on the basis of your specific enquiry.

The personal data collected by us so that you can use the contact form will be deleted automatically once your enquiry has been resolved, unless we are legitimately entitled to retain it (e.g. for a specific order) for further processing.

3. Sharing data

Your personal data is not shared with third parties other than for the purposes listed below.

We only share your personal data with third parties if:

- you have given your explicit consent in accordance with GDPR article 6(1)(a)
- it is necessary to share your data as per GDPR article 6(1)(f) and there is no reason to suggest that you have an overriding, legitimate interest in not having your data shared
- there is a legal obligation to share your data in line with GDPR article 6(1)(c)
- if it is necessary to perform contracts we have with you as per GDPR article 6(1)(b), provided the sharing is lawful



4. Cookies

We use cookies in some areas of our website. These small files make it possible to identify your computer as a single technical entity while you visit this website, which makes it easier for you to use our offering – including if you return to it later.

However, you generally also have the option of activating a setting in your Internet browser so that you are informed when cookies are saved and can allow or reject those cookies, or even delete cookies that have already been saved.

Please use your Internet browser's help function to find information about changing its settings. Please note that certain functions of our website may potentially not work if you deactivate cookies.

Cookies do not allow servers to read private data on your computer or data that has been saved on your computer by another server. They do not cause any harm to your computer and do not contain any viruses.

Cookies are used on the basis of GDPR article 6(1)(f): we process your personal data to improve the functionality of our website. Therefore we are required to process your data to safeguard our legitimate interests.

5. Use of Google Analytics

We use Google Analytics, a Web analytics service provided by Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043, United States.

Google has certification, including under the Privacy Shield framework, and consequently provides a guarantee that it complies with European privacy laws (see <https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>).

Google Analytics uses cookies, i.e. small text files that are saved on your computer to enable the analysis of your use of the website. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the US and stored there. However, as IP anonymisation has been activated for this website, Google abbreviates your IP address within the member states of the European Union or European Economic Area before it is transmitted. Only in exceptional cases is your full IP address transmitted to a Google server in the US and abbreviated there. Google uses this information on our behalf to analyse your use of the website, to compile reports on website activity and to perform other services associated with website activity and Internet usage for us. Google does not keep the IP address transmitted from your browser through the Google Analytics service with other data. You can prevent cookies from being saved by activating the corresponding settings in your browser software, though be advised that you may not be able to use the complete functionality of our website in this case. Furthermore, you can prevent the data that is generated by the cookie and that relates to your usage of the website (including your IP address) from being saved and processed by Google by downloading and installing the browser plug-in available through the following link (<http://tools.google.com/dlpage/gaoptout?hl=en>).



More information about terms of use and data privacy can be found at <https://www.google.com/analytics/terms/gb.html> and <https://support.google.com/analytics/answer/6004245?hl=en>.

Our use of the aforementioned analytics tool is based on GDPR article 6(1)(f): we process personal data to analyse usage behaviour and are therefore required to do so to safeguard our legitimate interests.

6. Use of Google's marketing services

We use various marketing and remarketing services, referred to here as 'Google marketing services', provided by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States.

Google marketing services use cookies that are saved on your computer to enable us to display more targeted advertising for and on our website so that users are only presented with advertisements that potentially meet their interests. If, for example, you receive advertisements for products that you were interested in on other websites, this is known as 'remarketing'. For these purposes, Google executes a Google code directly when visiting our or other websites where Google marketing services are active, and these sites become tagged for (re)marketing.

The information generated by the cookie and tags about your use of this website is usually transmitted to a Google server in the US and stored there. However, as IP anonymisation has been activated for this website, Google abbreviates your IP address within the member states of the European Union or European Economic Area before it is transmitted. User data that is processed for Google marketing services is therefore generally pseudonymous, meaning that Google stores and processes only relevant data on the basis of cookies and pseudonymised user profiles that do not include the names or email address of users. This in turn means that, from Google's point of view, advertising is administered and displayed for the person whose system has the cookie, regardless of who this may be, as opposed to a specific, identified person. This is not the case if a user explicitly allows Google to process the data without pseudonymising it. The information collected from users by Google marketing services is transferred to Google and stored on Google's servers in the United States.

The Google marketing services used by us include the Google 'AdWords' online advertising system. With Google AdWords, each AdWords customer receives a separate conversion cookie. Cookies therefore cannot be traced via the websites of AdWords customers. The information obtained by using the conversion cookie is used to create conversion statistics for AdWords customers who have opted to use conversion tracking. AdWords customers see the total number of users who have clicked on their advertisement and been forwarded to a website featuring a conversion tracking tag. However, they do not receive any information that can be used to identify users personally.

Based on Google's 'DoubleClick' marketing service, we can integrate third-party advertising into our website. DoubleClick uses cookies that make it possible for Google and its partner websites to place advertisements that are based on users' visits to this website or other websites on the Internet.



Moreover, we may use the Google 'Tag Manager' to integrate Google Analytics and Google marketing services with our website and administer them.

More information about Google's use of data for marketing purposes can be found in the summary at: <https://policies.google.com/technologies/ads?hl=en>, while Google's privacy notice can be seen at <https://policies.google.com/privacy?hl=en>.

If you would like to object to interest-related advertising by Google marketing services, you can manage your settings and opt-out options for Google at: <http://www.google.com/ads/preferences>.

Our use of the aforementioned marketing services is based on GDPR article 6(1)(f): we process personal data to improve our products and create audience-specific advertisements, and are therefore required to process personal data to safeguard our legitimate interests.

7. Days-of-inventory analysis with Matomo (formerly PIWIK)

We use, on the basis of our legitimate interests (i.e. interest in the analysis, optimisation and economic operation of our online offer within the meaning of Art. 6 (1) (f) DSGVO) Matomo, an open source software for statistical evaluation of user access. The IP address of the users will be shortened before it will be saved. However, Matomo uses cookies which are stored on the user's computer and which enable an analysis of the use of this online offer by the user. Pseudonymous user profiles can be created from the processed data. The information generated by the cookie about your use of this online offer is stored on our server and not passed on to third parties.

Display status of data entry by MATOMO/Piwik (here you can specify an OptOut):

<https://piwik.hilger-kern-group.com/index.php?module=CoreAdminHome&action=optOut&language=en&backgroundColor=&fontColor=&fontSize=&fontFamily=Arial>

8. Rights of the data subject

You, as the data subject, have the following rights:

a. Right to information

You have the right to obtain from us confirmation as to whether or not personal data concerning you is being processed.

b. Right to rectification, erasure and restriction of processing

You furthermore have the right to obtain from us:

- the rectification of inaccurate personal data concerning you without undue delay (right to rectification)
- the erasure of personal data concerning you without undue delay (right to erasure)
- and the restriction of processing (right to restriction of processing)



c. Right to data portability

You have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and to transmit that data to another controller.

d. Right to withdraw

You have the right to withdraw your consent at any time. The withdrawal of consent will not affect the lawfulness of processing based on consent before its withdrawal.

e. Right to object

If the processing of personal data concerning you is necessary for the performance of a task carried out in the public interest (GDPR article 6(1)(e)) or to safeguard our legitimate interests (GDPR article 6(1)(f)), you have the right to object to processing.

f. Right to complain

If you have believe that the processing of personal data concerning you infringes the GDPR, you have the right to lodge a complaint with a supervisory authority without detriment to any other legal remedies.

9. Changes to this privacy statement

We reserve the right to amend this privacy statement if there are changes to relevant legislation, the service or the processing of data. However, this reservation applies only in respect of statements regarding data processing. Where it is necessary to obtain user consent or where parts of the privacy statement contain provisions for the contracts we have with users, changes will only be made with the consent of the users.

Users will generally be able to learn of any changes through this privacy statement.